

All the services commands of SMS bank should be sent to **(+371) 29300300**, which is registered in the LMT mobile services network. Use only capital letters when sending a command and use spaces, not underscore lines. Charge for messages sent by you, will be withheld in accordance with tariffs of your mobile network operator. Commission fee for messages you received from the bank will be paid in accordance with the bank's products and services pricelist.

*If your mobile phone number is registered in several SMS bank agreements, then if you sent command, for example, **BAL** (not providing definite account number or its part) or **CARDBAL** (not providing definite card number or its last 4 digits), you will receive messages for all accounts for all customers, which are mentioned in SMS bank agreements.*

Services commands of SMS bank	Description of service commands	Examples
<b>ON (ON activation code)</b> - activation of SMS bank service.	Use mandatory four-digit activation code for service activation (for each SMS bank agreement individually). Use the same command if you have changed your mobile phone number or if you have switched off the SMS bank previously and wish to use it anew (activation should be done for each customer agreement separately).	Example: <b>ON 7777</b>
<b>OFF (OFF account_number)</b> - switching off the SMS bank service.	The bank will stop sending you the messages, although the agreement on the system will remain in force and you can reactivate the SMS bank when necessary. If this command is sent from mobile phone number, registered in several SMS bank agreements, then you need to provide account number or its part for the certain customer, whose SMS bank service should be switched off.	Example: <b>OFF</b> Example: <b>OFF LV89PARX000123456789</b> Example: <b>OFF 12345678</b>
<b>BAL (BAL account_number currency_code)</b> - the balance of your current account(s).	Preparation of command to request information about the balance: <ul style="list-style-type: none"> <li>account number - write this only if you require information about the balance on the specific account. You can provide only account number part as well.</li> <li>currency code - write this only if you are asking for information about the balance in a specific currency.</li> </ul> One message can contain information about two accounts.	Example for one account and all currencies: <b>BAL 4444440002</b> Example for all accounts and one defined currency: <b>BAL EUR</b> Example for all accounts and all currencies: <b>BAL</b>
<b>CARDBAL (CARDBAL card_number)</b> - the available balance on your payment card(s).	Preparation of command to request information about one or more payment cards: <ul style="list-style-type: none"> <li>card number - write this only if you are asking for the available balance on a specific payment card. You can provide full payment card number or only the last four digits of the card number;</li> </ul> One message can contain information about two cards.	Example for one payment card: <b>CARDBAL 9012</b> Example for all payment cards: <b>CARDBAL</b>
<b>INFO or letter "I"</b> - information about the Citadele Bank.	You will receive information about the Citadele Bank – its name, homepage, E-mail address, 24/7 client service number, as well as cost of SMS services.	
<b>HELP or question mark "?"</b> - a list of SMS bank commands.	You will receive a reminder of the various commands that are available in Citadele SMS bank.	